



NAME

Address 1

Address 2

Date

IMPORTANT INFORMATION: ANIMAS LOAN PUMP PROGRAM CLOSURE

Dear Animas Pump User

As you will be aware, the Animas LLC has made the decision to exit the insulin pump business. Animas is therefore in the process of discontinuing manufacture and supply of Animas® Vibe® insulin pumps and closing operations. Animas' goal is to transition all patients globally to another insulin delivery system and exit the market by September 2019.

Further to this announcement, we regret to inform you that, with effect from **1st November 2018**, we will no longer be providing the holiday loan pump program to Animas pump users.

We must request all patients to ensure they have an appropriate back up plan when travelling on holiday, particularly if travelling overseas. Regulatory constraints do not allow Animas to ship replacement pumps outside of the UK and Ireland, therefore it is essential to ensure you have an alternative solution in place. We urge you to speak to your healthcare provider about this.

When calling Animas from outside the UK and Ireland for Technical Support or assistance, please call +44 800 055 6606

We understand the trust and confidence you place in our products and company, and we recognise that you may have used this service in the past. We therefore wanted to ensure you were given adequate notice of the cessation of the loan pump program.

We remain grateful for your trust, confidence and loyalty and for the opportunity to help you with your diabetes care.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jean R. Patricot".

Jean R. Patricot - Business Director

For and on behalf of

Johnson & Johnson Diabetes Care Company UK and Ireland

a division of **Johnson & Johnson Medical Limited**

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