



NAME

Address 1

Address 2

Date

IMPORTANT INFORMATION: Animas E-Store CLOSURE

Dear Animas Pump User

As you will be aware, the Animas LLC has made the decision to exit the insulin business. Animas is therefore in the process of discontinuing manufacture and supply of Animas® Vibe® insulin pumps and closing operations. Animas' goal is to transition all patients globally to another insulin delivery system and exit the market by September 2019.

Further to this announcement, we regret to inform you that, with effect from **Friday 30th November 2018**, the Animas E-Store online ordering facility will close.

To continue ordering insulin pump supplies, please contact the Customer Service Team on 0800 055 6606 or email the team on AnimasUK@its.jnj.com

We understand the trust and confidence you place in our products and company, and we recognise that you will have used the E-store in the past. We therefore wanted to ensure you were given adequate notice of the closure of this facility.

We remain grateful for your trust, confidence and loyalty and for the opportunity to help you with your diabetes care.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jean R. Patricot".

Jean R. Patricot - Business Director

For and on behalf of

Johnson & Johnson Diabetes Care Company UK and Ireland

a division of **Johnson & Johnson Medical Limited**

18-085ANI 10./2018; UK/IE. MAAF-18-001