

January 2019

Dear Animas Customer

For Information – Important Update on the closure of the Animas Insulin Pump Business

We write further to our previous communications regarding closure of the Animas Insulin Pump business.

As previously advised, Animas' goal is to transition all patients globally to another insulin delivery system and exit the market fully by September 2019.

We have recently written to your healthcare provider today to inform them of some changes that we can now offer in the UK

We are offering the following;

1. Warranty refund program for any pump warranties that expire 01 October 2019 or later. This means that we will purchase back your remaining months of warranty to enable your healthcare provider to purchase an alternative pump for you. The refund payment would be made to your NHS Trust/Health Board.
2. An additional training program to help to support the additional nursing clinics that will be required to transition patients to another pump.

We would like to reassure you that no changes will be made until we are instructed by your healthcare provider team, and that any warranty buy back will take place when you switch to an alternative pump so that your care is not disrupted. There is no action required from you at this point, this is for your information only. If you do have any questions, please contact us on 01494 552028 or email CusOpAnim@its.jnj.com

Thank you for your continued support.

Yours faithfully



Jean R. Patricot
Business Unit Lead

For and on behalf of
Johnson & Johnson Diabetes Care Company UK and Ireland
a division of
Johnson & Johnson Medical Limited
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