



June 15, 2019

IMPORTANT PRODUCT INFORMATION: FINAL MARKET EXIT OF ANIMAS PRODUCTS

Dear Valued Animas Patient,

We understand the trust and confidence you have placed in our products and company, and we recognize that you have relied on our products to provide critical care and maintain your day-to-day health.

We informed you in January 2018 about the decision made by Animas LLC to discontinue the manufacture and sale of Animas® Vibe® insulin pumps, close operations and exit the insulin pump business globally. We also informed you that Animas' goal is to transition all patients to another insulin delivery system and exit the market by September 2019.

In the last 18 months, a high number of Animas patients have already converted to an alternative insulin delivery system, with the support of their healthcare providers.

We must now inform you of the following final steps as Animas prepares to exit the market:

- Animas consumables will cease to be available (both from Animas and Medtronic) on **30 September 2019**; and
- any cartridges supplied prior to **30 September 2019** will have an **expiry date no later than 30 June 2020**. Once those cartridges have been used, or have expired, you will not be able to continue using your Animas® Vibe® pump.

We have informed your healthcare provider about this plan.

If you are still using an Animas® Vibe® pump it is important that you contact your healthcare provider as soon as possible to discuss transitioning to an appropriate alternative system to ensure the continuation of your insulin therapy.

Please be aware that we have in place a Warranty Refund Program to contribute to your healthcare provider's cost of transitioning you to a new insulin delivery system.

Animas will continue to assist you with customer support and complaint handling during this last phase of the transition, trying to minimize any inconvenience for you



If you have any additional questions, please contact 01494 552028 or visit the Animas webpage at www.animascorp.co.uk.

We remain grateful for your trust, confidence and loyalty and for the opportunity to help you with your diabetes care.

Sincerely,

A handwritten signature in black ink that reads "T. H. Williams".

Tina Williams
Customer Operations Manager
For and on behalf of
Johnson & Johnson Diabetes Care Companies, UK and Ireland
a division of
Johnson & Johnson Medical Limited
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