



Patient Name
Address 1
Address 2
Town
Postcode

Pump Serial Number:

Pump Warranty Date:

August 2019

IMPORTANT PRODUCT INFORMATION: CLOSURE OF YOUR ANIMAS ACCOUNT

Dear Animas Patient,

We informed you in January 2018 about the decision made by Animas LLC to discontinue the manufacture and sale of Animas® Vibe® insulin pumps, close operations and exit the insulin pump business globally. We also informed you that Animas' goal is to transition all patients to another insulin delivery system and exit the market by September 2019.

According to our records, your Animas® pump is out of warranty. We are therefore writing to inform you that your account will be deactivated in 14 days.

If you are still using an Animas® Vibe® pump it is important that you contact your healthcare provider as soon as possible to discuss transitioning to an appropriate alternative system to ensure the continuation of your insulin therapy.

If you have any questions, please contact us on 01494 552028.

We remain grateful for your trust, confidence and loyalty and for the opportunity to have helped you with your diabetes care.

Sincerely,

A handwritten signature in black ink that reads "Tina Williams".

Tina Williams
Customer Operations Manager

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