

URGENT FIELD SAFETY NOTICE

January 28th 2013

Important Information about your Animas[®] 2020 Insulin Pump

Dear Animas Pump User:

At Animas, we are committed to continually evaluating and improving where possible the quality and reliability of our products.

We want to inform you that the software included in the Animas[®] 2020 insulin pump only operates until midnight on Dec. 31, 2015. After this date, the pump will no longer deliver insulin and will generate a Call Service Alarm. This end of use date is not currently included in our product labelling.

Please be assured that this issue will not affect the pumps' operation prior to January 1, 2016, and you do not need to take any action at this time.

We are committed to honouring our four-year replacement warranty. If your pump will be under warranty as of December 31, 2015, we will provide you with a free replacement pump prior to the end of 2015 to ensure your care with pump therapy is not interrupted.

We are also committed to providing assistance to our patients whose warranties will expire prior to Dec. 31, 2015. Between now and the end of 2015, we will be proactively reaching out to our out-of-warranty Animas[®] 2020 pump users to remind you of this issue, and to ensure your transition to a newer pump model.

Please keep this letter with your Owner's Booklet. Please also be sure to keep us informed of your current address so we can contact you with further information in the future.

Should you have any questions or concerns, please contact Animas Customer Services at 0800 055 6606 (UK) or 1800 812 715 (IRELAND). Thank you for choosing Animas as your partner in pump therapy.

Sincerely,

Animas UK & Ireland